

MARIA D. AMORIM

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QUALIFICATIONS

Accomplished, multilingual professional with proven record of streamlining operations, including successful implementation and maintenance of ISO 9001 quality system, Design Validation, Supplier Quality Assurance and cost-cutting strategies in the automotive industry. ASQ Six Sigma Black Belt certified. Highly developed business acumen, with outstanding communication skills and proven success interfacing with internal and external customers. Assumes mentor role and interacts well with diverse personalities. International perspective includes work experience in US, Canada, Brazil, Mexico, and Venezuela. Fluent in English, Spanish, and Portuguese. Technically proficient in Microsoft Word, Excel, PowerPoint, Outlook, and Windows. United States Permanent Resident.

PROFESSIONAL EXPERIENCE

CASTANO PLASTICS, INC., Commerce Township, Michigan

2002 – 2009

Quality and Purchasing Manager

- 1 Reduced internal scrap by 25% and external scrap by 75%, and increased customer satisfaction by 15% by implementing an employee-friendly and simple to use ISO 9001 Quality System.
- 2 Increased the jobs profits by 5% and the annual jobs award rate by 12% by improving the efficiency of the Jobs Quoting System, enhancing interaction with raw materials suppliers, and providing technical support to customers with engineering and product development.
- 3 Managed office including maintaining computer system, coordinating with Human Resources and supervising three quality analysts and three sales representatives.
- 4 Implemented Housekeeping 5S.
- 5 Promoted diversification to counteract the downturn in the automotive industry by increasing non-automotive jobs.

VOLKSWAGEN , Auburn Hills, Michigan

1998 – 2001

Quality Resident Engineer

- 6 Implemented a quality inspection system for the cars arriving from Brazil.
- 7 Improved quality by providing weekly feedback to the plant in Brazil on the performance of the cars during transportation and the results of quality inspection at ports.
- 8 Coordinated the activities related to the introduction of Brazilian VW Golf in US, Canada and Mexico.
- 9 Interacted with management and technical personnel from US, Canada, Germany, Mexico and Brazil.
- 10 Supervised three employees and all technical personnel sent from Brazil on short-term assignments.
- 11 Implemented a quality check-list and trained operators for the production line manufacturing Golfs for USA and Canada based on information received during training in Germany.
- 12 Improved quality of electrical purchased parts for the Volkswagen and Audi production lines.

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PROFESSIONAL EXPERIENCE

(Continued)

ELECTROLUX DO BRASIL, Curitiba, Brazil

1990 – 1997

Quality Assurance Engineer

- 13 Validated new products created by Engineering and wrote design validation reports.
- 14 Represented company in meetings of COBEL, the Brazilian Electricity committee, for the development of electrical standards for household appliances.
- 15 Represented Brazil in meetings of MERCOSUL, the South American Common Market, for the integration of electrical standards for household appliances.
- 16 Improved appliance safety by implementing a safety system for washing machines.
- 17 Recognized by management for using quality tools the most in my work team.
- 18 Used DOE to conduct the refrigerators energy consumption study.

EDUCATION

UNIVERSIDADE FEDERAL DO PARANA, Curitiba, Brazil
Attended Post-Graduation Course in Industrial Business Administration, 1997

UNIVERSIDADE FEDERAL DE ITAJUBA, Itajuba, Brazil
Bachelor of Science in Electrical Engineering, 1989

TRAINING

- ◆ Quality Systems, Quality Audit, Total Quality
- ◆ ISO 9001, APQP, PPAP, FMEA, SPC, QSA, DOE, QFD
- ◆ Process Costing (Activity-Based Costing)
- ◆ Universal Setup Sheet (Scientific Molding)
- ◆ Word, Excel, Outlook, PowerPoint, Access
- ◆ Lean Six Sigma
- ◆ Housekeeping 5S
- ◆ Blueprint Reading
- ◆ Market Diversification Overview
- ◆ Negotiation, Leadership

AFFILIATIONS

- ◆ Current Member, American Society for Quality (ASQ)
- ◆ Current Member, The Engineering Society of Detroit (ESD)