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Objective

To excel in a LEAN, Six Sigma Black Belt position with a prominent corporate enterprise, leading rapid improvement events to realize permanent quality and productivity gains for the organization.

Core Competencies

Proven reputation for energetic and objective leadership
Cross-industry flexibility applying LEAN, Six Sigma/DMAIC project tools
Exceptional communication skills
Dynamic trainer – Both one on one and classroom settings
MS Office proficient

Professional Experience

General Manager, DataLyzer® International Inc. 1983-2010 (approximately \$1 million annual sales). Co-developed the organization's primary software product called SPC DataLyzer®. Provided oversight for daily operations while consulting with clients on external process improvement projects.

External projects involved system implementation and quality consulting at scores of Coca Cola plants in Central and South America, Crown Cork & Seal aluminum can manufacturing plants worldwide, Microsemi - semiconductor plants worldwide along with automotive OEMs and numerous suppliers. On-site improvement missions were highly focused, lasting a maximum of two weeks. Improvement teams usually engaged 4-10 cross-functional stakeholders from production, quality management and staff, IT and local process owners. Projects involved *define, measure, analyze* and *control* phases of the six sigma black belt methodology. Quality and process improvement assignments produced rapid pay back, usually reducing waste or increasing yields \$100,000 to \$500,000 annually.

Internal improvement projects included developing an extensive web site and FAQ knowledgebase containing hundreds of support documents (English and Spanish). Inbound technical support burden was reduced by 7%, while overall client satisfaction increased due to 24/7 support availability.

Education

Bachelor of Science, Oakland University (1989)
Major: Quantitative Methods

Masters Degree, Eastern Michigan University
Major: Quality (in progress)

Current Professional Certifications

American Society for Quality Certifications:
CQE - Certified Quality Engineer (#23856)
CSSBB – Certified Six Sigma Black Belt (#12016)

Professional Memberships

American Society for Quality: Senior Member
Member of ASQ-Detroit, Professional Development Committee

References available upon request