



QUALITY HERALD

www.asqdetroit.org


Summer 2011 Special Edition

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Note: We will continue to mail hard copies of the Quality Herald to retirees and individuals without e-mail until June, 2011. After that it will be distributed electronically. Only upon special request hard copies will be mailed.

New Address for Section 1000
Greater Detroit Section 1000
American Society for Quality
37637 Five Mile Road, #224
Livonia, MI 48154



Are you missing ASQ Greater Detroit Section announcements via e-mail?
 With all the changes happening recently, please make sure that your e-mail address is current. To notify us of a change, send updated e-mail address to Elizabeth Hanna, elizhy2k@hotmail.com. Also, please add "asqdetroit@gmail.com" to your list of safe e-mail addresses in your e-mail program. Please contact ASQ Headquarters @ 800-248-1946 for all other updates.

ASQ Greater Detroit Section – Upcoming Events:

Date /Day	Time	Event Description / Location	Recert Units (RUs)	Cost / Contacts
8/13/11 (Saturday)	Net Working 10:30 AM 11:00 AM to 1:00 PM	<u>ASQ Family Tour Events:</u> The Selfridge Military Air Museum	?	For more information see the article on page 10 or send e-mail to: steve-leggett@sbcglobal.net
9/15/11 (Thursday)	?	General Membership Meeting	0.3	Check website www.asqdetroit.org for more information

“For Posting Job Openings and Resumes Visit our Job Connection Webpage”

Have a very enjoyable summer!!!



ASQ Greater Detroit Section 1000 Special Members

The ASQ Greater Detroit Section 1000 would like to recognize the 32 ASQ Fellows in our local membership. This is the highest grade of membership, and requires an extensive set of qualifications

ASQ Fellows

Ronald D. Atkinson	Brenda Rashid Dusek	Walter W. Newgeon
Douglas L. Berg	Larry M. Galloway	Charles W. Plotkin
Ronald G. Berglund	Gregory F. Gruska	Mary E. Rowzee
Ronald J. Bowen	Ally H. Hamood	Ranjit K. R Nutek Inc
Harold F. Brubaker	Richard E. Holm	Thomas I. Schoenfeldt
Jerome J. Campernel	Rajinder P. Kapur Ph.D.	Larry R. Smith
Subir Chowdhury	William J. Luka	Diomidis H. Stamatis Ph.D.
Vera-Anne V. Corwin Ph.D.	Tripp Martin	Jagdish Vani
David R. Dillingham	Norman E. Morrell	James A. Warren
Bryan L. Dodson	George Mouradian	Gary S. Wasserman Ph.D.
John R. Dolch Jr.	Roderick A. Munro Ph.D.	

The ASQ Greater Detroit Section 1000 would like to recognize Section members with the long term membership in the section.

The longest continuously held membership in the ASQ Greater Detroit Section 1000 is held By Mr. Donald E. Clark

59 Years of Membership (Joined ASQ Section 1000 in 1952)

Donald E. Clark

56 Years of Membership (Joined ASQ Section 1000 in 1955)

George Mouradian

55 Years of Membership (Joined ASQ Section 1000 in 1956)

David R. Dillingham

53 Years of Membership (Joined ASQ Section 1000 in 1958)

Raymond L. Parker

49 Years of Membership (Joined ASQ Section 1000 in 1962)

Cecil R. Peterson

46 Years of Membership (Joined ASQ Section 1000 in 1965)

John A. Manoogian

Norman E. Morrell

45 Years of Membership (Joined ASQ Section 1000 in 1966)

Terry G. Byrd

D. Duaine Spurlock



ASQ Greater Detroit Section 1000 Special Members

43 Years of Membership	(Joined ASQ Section 1000 in 1968)		
	Gerald M. Slominski		
41 Years of Membership	(Joined ASQ Section 1000 in 1970)		
	Stephen F. Wilkerson		
40 Years of Membership	(Joined ASQ Section 1000 in 1971)		
	Melvin O. Robinson		
39 Years of Membership	(Joined ASQ Section 1000 in 1972)		
	Gregory F. Gruska	Alexander C. Mc Keen	
38 Years of Membership	(Joined ASQ Section 1000 in 1973)		
	James A. Warren		
37 Years of Membership	(Joined ASQ Section 1000 in 1974)		
	Walter W. Newgeon		
36 Years of Membership	(Joined ASQ Section 1000 in 1975)		
	Richard E. Holm	Robert W. Westerkamp	
34 Years of Membership	(Joined ASQ Section 1000 in 1977)		
	Jerome J. Campernel	Richard F. Miesowicz	
33 Years of Membership	(Joined ASQ Section 1000 in 1978)		
	Daniel Drahushak	Charles L. Tomlinson	
32 Years of Membership	(Joined ASQ Section 1000 in 1979)		
	Charles M. Pelto	David L. Powers	
31 Years of Membership	(Joined ASQ Section 1000 in 1980)		
	Joseph J. Gottler	Harold Josephs	Joseph M. Mazzeo
30 Years of Membership	(Joined ASQ Section 1000 in 1981)		
	Bruce M. Helmke	Andris Lacis	Edward Lawson



ASQ Greater Detroit Section 1000 Special Members

Members who maintained their membership between 1- 29 years are recognized
In five-year increments.

25 Years of Membership (Joined ASQ Section 1000 in 1986)

Eileen J. Beachell	Jan E. Kirychuk	Jerry L. Roslund
William J. Bracken	Mark L. Kosbe	Larry R. Smith
Douglas L. Mc Farland	Brett A. Lenhausen	Brian L. Snodgrass
Gary W. Giguere	Alyse M. Leslie	Karl P. Szulczewski
Kenneth A. Gove	Frank M. Lijana	Gary S. Wasserman Ph.D
Mark E. Havens	Terry R. Morris	Anthony M. Zdun
Douglas S. Katko	Monica HL Prokopysheh	John Zmuda

20 Years of Membership (Joined ASQ Section 1000 in 1991)

Mohamed K. Abdelhafiz	Mark J. Ferstle	Matthew L. Neal
Lawrence J. Abramson	Todd J. Ferstle	Nancy M. Poma
Amy M. Blumenschein	John L. Stephens	William J. Rudnicki
Dean R. Brunson	John H. Groustra	James M. Vanderweel
Frank S. Courtemanche	Jens W. Kuehne	William A. Weig
John V. Derikx	Robert C. Miller	William L. Ziecina

15 Years of Membership (Joined ASQ Section 1000 in 1996)

Lee E. Bowling	Steven C. Leggett	John E. Roman
D'Anne S. Carpenter	James K. Mapletoft	Susan Rutledge-Reeves
Joseph D. Connolly	Farhan A. Mirza	Thomas I. Schoenfeldt
Frederick J. Czubak	Max C. Moore	Douglas L. Selke
Steve Graf	Murray B. Phillips	E. Craig Smith
Brian T. Hennessy	Terry L. Prout	Loknath Sriparavastu
Rachel R. Itabashi-Campbell	Gary T. Read	Mitchell E. Thomas Jr.
Chris J. Kleisinger	J. C. Reeves	Don Scot Truski
Thomas Kierzkowski	Dawn E. Reinhardt	Timothy E. Wall
Mary L. Lambe	Robert K. Rodibaugh	Earl A. Williams



ASQ Greater Detroit Section 1000 Special Members

10 Years of Membership		(Joined ASQ Section 1000 in 2001)	
Kathy B. Ayres		David T.H. Huang	Barbara O'Leary
Terry Begnoche		Thomas Kozina	Anastasia S. Plonkey
Christin Broski		William E. Kinney	Salil K. Raje
Krista K. Coy		Harold W. Laakso	Larry A. Scott
Edward P. Cozat		Joe W. Limban	Peter J. Soteris
Paul B. Csikos		Anthony J. Maria	Monica A. Tuga
Gregory J. Davies		Frances J. Mika	Narayen K. Ugar
Brenda Rashid Dusek		Robert K. Miller	Jesse C. Whitenight
Paul A. Goebel		Terry A. Mors	Chongwen Zhou
Shirley J. Guinn		James A. Melillo	
5 Years of Membership		(Joined ASQ Section 1000 in 2006)	
Syed Asadullah		Dr. Joseph A. Fortuna	Kevin Shane Ridsdale
Kathy J. Babcock		Joan M. Hart	Anne E. Riley
Michael Beck		Michael Hines	Dennis S. Robbins
Philip K. Berry		Christopher G. Kafura	Gary F. Ruff
Brian W. Boike		Joseph F. Keeley	Kennith Sawka
Kenneth M. Boulan		Larry R. Kish	Krista L. Skalski
Richard M. Coco		Eric L. Madsen	Olof H. Stolen
Kenneth R. Corrion		Steven J. Martin	Victoria L. Straub
David A. Cottrill		Thomas F. McDonald	James L. Tautges
Derek R. DeLong		A. Michael McRandall	Sandra K. Taylor
William Dobranski		Richard E. Miller	Bruce Tobis
Melody Dowell		Prem K. Mishra	Ronald Wakley
Lawrence G. Dreslinski		Phillip Montoya	Kenneth L. Walters
Judy A. Easter		Michael F. O'Connor	Robert B. Wangen
Moeen Farooqi		Aric Parr	Thomas J. Wheaton
Michael Feldman		Maheshkumar T. Patel	Mark Wirth
Thomas A. Folk		Chester W. Pruss	



MESSAGE FROM THE OUTGOING CHAIR

~ by *Elizabeth Hanna*

It was a great honor to serve as the Greater Detroit Section Chair for the past 2 years. This period has been the most difficult economical period in recent memory and brought enormous challenges and changes in the corporate world and in the lives of our members, the community, Michigan, and of course, our Section's leaders.

Looking back, I can say with confidence that our Section did an outstanding job in supporting our members' needs in the areas of education, knowledge transfer, re-certifications, and other personal and business related activities.

Our Section:

- Continued to provide, free of charge, monthly General Membership Meetings, in which members could obtain re-certification units (RU's), as well as network
- Provided 50% discount on exam preparation classes based on length of the Section membership
- Offered numerous educational seminars on Saturdays, to allow members to learn and maintain their professional skills, earn valuable RU's, and meet and exchange ideas with other quality professionals
- Sponsored resume writing workshops and interviewing skills training sessions
- Offered diverse and creative Plant Tours
- Provided an opportunity for unemployed members to transition into the healthcare industry in cooperation with the Henry Ford Health System
- Expanded the functionality of our website by including additional links to announcements and other documentation for all programs and events for convenience and greater access
- Improved communication by issuing weekly email notifications
- Introduced new member orientation sessions in Nov. 2010 which will continue annually
- Enhanced and re-energized the Job Connection web page, making it a powerful tool in linking employers with local job seekers... We have received great feedback from many satisfied employers
- Sponsored and hosted the 2010 Leadership training workshop for the ASQ Section volunteers for Region 10 which includes Michigan, Toledo and Northwest Indiana Sections

Thank you to our Section Officers, Chairs, and volunteers - for your service, time and dedication. These activities would not be possible without your hard work and the commitment from the entire team.

Special thanks to our members for your support of our Section.

Our Section is very fortunate to have many exceptionally knowledgeable members and supporters willing to donate their time and share their expertise with other members. Many thanks to all the speakers, lecturers and instructors who volunteered their time to present at our events.

I also would like to thank Ha Dao, Chair of Automotive Division for his extra ordinary cooperation and support for our Section during the past 2 years. Now, it is with great pleasure I would like to introduce:

The New Section 1000 Officers:

Larry D'Agostino – Chair

Steve Leggett – Chair-Elect

Mary Hones-Burr – Vice-Chair

Karen Granger– Secretary

Rita Ita – Treasurer

Best wishes to all officers in their new positions.

Once again, it has been my pleasure to serve you as Chair of this Section. Thank you for your support, encouragement and friendship. I am planning to remain active within ASQ so I am looking forward to seeing many of you at future meetings and other events.



ASQ Greater Detroit Section 1000 Earns Top Honors

Detroit, MI., March 24, 2011– The Greater Detroit Section, www.asqdetroit.org, the world’s largest network of quality resources and experts—has earned the 2009-10 Quality Management Process [Gold Excellence Award](#), one of the highest honors a Section can earn in the Society. Only 25 of 251 ASQ Sections and 3 of 22 ASQ Divisions earned this award for the 2009-10 year.

The Greater Detroit Section 1000 will be honored at ASQ’s 65th [World Conference on Quality and Improvement](#) May 14, 2011 in Pittsburgh, Pa. Members of the [ASQ Board of Directors](#) will present the award to the Section.

The Quality Management Process (QMP) Gold Excellence Award is awarded to the Greater Detroit Section 1000 that have proven their commitment and ability to serving local ASQ members and the community. QMP is a management model and planning tool that assists Sections in their planning and implementation of programs and services that will meet the needs of current and future ASQ members. The model is based on the [Plan-Do-Check-Act cycle of continuous improvement](#) and is proven to aid the Sections in delivering superior value to their members.

In order to earn the Gold Excellence Award, Sections must meet certain criteria which include creating a business plan and budget. The Section must then achieve ASQ’s objectives in member retention, loyalty and satisfaction.

About ASQ

ASQ (www.asq.org) is a global community of people dedicated to quality who share the ideas and tools that make our world work better. With millions of individual and organizational members of the community in 150 countries, ASQ has the reputation and reach to bring together the diverse quality champions who are transforming the world’s corporations, organizations and communities to meet tomorrow’s critical challenges. ASQ is headquartered in Milwaukee, Wis., with national service centers in China, India and Mexico. Learn more about ASQ’s members, mission, technologies and training at www.asq.org

When Submitting Articles for QH Please Adhere to the Following Rules: *~by Shyam Maheswari*

1. Use black color [Arial font size 18](#) for article titles followed by Arial font size 12 for the author in italic letters:

Example: ASQ Greater Detroit Section Needs Volunteers!

~by Mary Hones-Burr

2. Use black color [Arial font size 10](#) for the article text.

Example: “Volunteering is a great way for members to accumulate re-certification units.”

3. As much as possible send articles using Microsoft Word and/or Excel.
4. Try to keep the articles short and if possible use bullets.
5. Spell check before sending the article.
6. Only submit an article when you have finalized it.



Once Upon A Parade...(Behind the Scenes of America's Thanksgiving Parade)

~by Mary Hones-Burr



"Mother Goose" is the oldest float, one of the first to march down Woodward Avenue in 1924.



Parade Co. has the world's largest collect papier mache "celebrity heads."

ASQ Detroit Section sponsored a spectacular tour of the magical Parade Company Studio on Sat. April 2, 2011. It was a journey through their unique creative kingdom, a 110,000 sq. ft. storyland of floats. Approximately 60 attendees learned about the design & quality building processes and project management of the floats, as well as the entire planning process for the Parade, from the initial art rendering to frame to final product.

The tour included viewing the world's largest collection of papier mache heads and the costume shop where over 3000 costumes make characters come to life!

Construction begins with a vehicle frame, using wood, metal, styrofoam and paint. There are approximately 85 units or floats, with 3-4 new ones being added each year. Animated floats require 3 months of build, while non-animated require 2 months. Floats are towed or driven; driving school consists of 3 weeks of training, while "balloon handling" requires 2 weeks of training. Accompanying audio speakers make this parade unique above all others. It is the country's 3rd largest, after the Rose Bowl and Macy's Parade.

Founded in 1924, the Parade Company is a non-profit organization governed by the MI Thanksgiving Parade Foundation whose Bd. of Directors is comprised of key civic and corporate leaders in the greater Detroit region. The company is celebrating 85 yrs. of parade tradition in Detroit. The staff of 15, Bd. of Directors, plus 2500 volunteers work year-round to bring a wide variety of magnificent events to Detroit; including the Target Fireworks, Fifth Third Turkey Trot and America's Thanksgiving Parade. The Parade Company rents floats, balloons and costumes for different events around the country, including Indi 500 Festival Parade and Chicago's Festival of Lights Parade.

The Parade Company conducts guided tours of their magical studio year round Jan-Dec.

Detroit ASQ Section wishes to thank Steve Leggett for his coordination of this fabulous Tour! Great job Steve!!! (center w/ red nose).





American Society for Quality Greater Detroit Section 1000

***Six Sigma Black Belt
Training and Certification***

**Macomb Community College, South Campus
Warren, Michigan**

On Saturdays, June 25, 2011 through October 1, 2011

From 8:00 a.m. to 1:00 p.m.

**The Six Sigma Black Belt Certification
Exam**

**will be held on Saturday,
October 1, 2011**



About Six Sigma Black Belt Training and Certification

The Refresher Course will cover:

- Enterprise-wide Deployment
- Business Process Management
- Project Management
- Six Sigma Improvement Methodology and Tools
- Define, Measure and Analyze, Improve and Control
- Lean Enterprise
- Design for Six Sigma

If you would like to know more about **Six Sigma Black Belt Training & Certification**, call **Rajinder Kapur** at (248) 703-7148 or email rajinderkapur@yahoo.com



American Society for Quality Greater Detroit Section 1000

Certified Manager of Quality / Organizational Excellence (CMQ/OE) Certification Preparation

**4.0 Units
Recertification**

**Macomb Community College,
South Campus
T Building, Room 142
Warren, Michigan 48088
on Saturdays,
July 16, 2011 thru Sept 24, 2011**

**Register
NOW!!!!**

About Certified Manager of Quality / Organizational Excellence (CMQ/OE) Certification Preparation Course (8 Sessions)

Course will cover:

- Leadership
- Strategic Plan Development and Deployment
- Management Skills
- Quality Management Tools
- Project Management
- Quality Measurement Tools
- Quality Models
- Customer-Focused Organizations
- Supply Chain Management
- Training and Development
- Mock Test

Fee for these sessions is: \$ 400.00 (includes Primer and course material). If you would like to know more about **Certified Manager of Quality / Organizational Excellence Certification Preparation Course**, contact **Kush Shah** at asq.1000@gmail.com

ASQ-Summer Family Tour

~by Steve Leggett

There is a summer family tour scheduled at the Selfridge Military Air Museum for Saturday, August 13, 2011 from 11:00 AM - 1:00 PM, with networking at 10:30 AM. We have been asked to arrive early about 10:15-10:30 AM, because all guests entering the ANG Base must go through two security check points. At the first check point if you driving, you must show your valid driver's license, car registration, and proof of insurance (no exceptions), at the second check point all guests must register (Visitors Center). The Selfridge Military Air Museum and Air Park is located on Selfridge Air National Guard Base near Mount Clemens, Michigan, (I-94 & M-59). This is the primary outreach effort of the Michigan Air Guard Historical Association. The association was formed to preserve the heritage and tradition of the Air National Guard in Michigan and the military units, past and present, headquartered at Selfridge ANG Base and in the surrounding communities. Admission is \$4.00 per guest over the age of 12 and \$3.00 for children between 4 and 12 years. There will be a short presentation about the Museum's Quality Processes, and then there is a self guided tour both inside and outside. You may also visit the Gift Shop to help support the Museum, with your tax deductible donations. ASQ Members will receive Recertification Unit's (RU's) for their attendance. For more information, please follow the ASQ Calendar of Events, (www.asqdetroit.org), special emails with a detailed flyer this summer or send an email to: steve-leggett@sbcglobal.net.



ASQ GREATER DETROIT SECTION 1000

2011 Executive Committee



ELECTED OFFICERS

CHAIR

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ASQ Greater Detroit Section 2011-12 Schedule of Refresher Courses

All classes are held on Saturdays at Macomb Community College, South Campus, Building "T" (located between 12 Mile Road & Martin Road, west of Hayes Road). Refresher course starting dates are subject to change, student should verify.

Certification	Refresher Course #	Refresher Course Start Date	Examination Application (Last) Date	Examination Date	Fee
Certified Quality Engineer (CQE) 12 Sessions	CQE 0811 CQE 0212	08-06-2011 02-04-2012	10-01-2011 04-01-2012	12-03-2011 06-02-2012	\$450
Certified Quality Auditor (CQA) 6 Sessions	CQA 0412	04-07-2012	04-01-2012	06-02-2012	\$350
Certified Quality Technician (CQT) 10 Sessions	CQT 0711	07-16-2011	08-13-2011	10-1-2011	\$250
Certified Quality Inspector (CMI) 10 Sessions	CQI 0711	07-16-2011	08-13-2011	10-1-2011	\$250
Certified Six Sigma Black Belt (CSSBB) 10 Sessions	CSSBB0611 CSSBB1111	06-25-2011 11-05-2011	08-13-2011 01-06-2012	10-1-2011 03-03-2012	\$1000
Certified Manager of Quality/Organizational Excellence (CMQ/OE) 10 Sessions	CMQ/OE 0710	07-16-2011	08-13-2011	10-1-2011	\$400
Certified Six Sigma Green Belt (CSSGB) 10 Sessions	CSSGB0312	09-17-2011	10-08-2011	12-03-2011	\$500
Certified Six Sigma Green Belt (CSSGB) 10 Sessions	CSSGB0312	03-17-2012	04-01-2012	06-02-2012	\$500

For address, phone number or e-mail changes, contact ASQ Headquarters at 1-800-248-1946

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