

Objectives of the MSBA Quality

The Master of Science in Business Administration with a specialty in quality prepares current and future leaders for the changing organizational environment through a systematic approach to quality. The program will assist people in manufacturing, government, or service environments (including non-profit organizations). Its focus is on producing quality services or products and creating the infrastructure to manage projects that are on time, on budget, and meet customer requirements.

The objectives of the program are to enable the student to:

- Describe the constructs which support quality in both manufacturing and non-manufacturing settings (whether in the U.S. or globally).
- Synthesize the dimensions of quality into an integrated plan for introducing, monitoring, evaluating, and improving quality in the organization.
- Utilize quantitative and computerized methods in the quality process.
- Use effective and efficient strategic management processes.
- Analyze, apply, and evaluate quality management methods in manufacturing, government, education, and other non-manufacturing sectors.
- Put the Malcolm Baldrige process into action.



**School of
Business**

**Master of
Science in
Business
Administration**

Quality

Madonna University
36600 Schoolcraft Rd.
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www.madonna.edu

School of Business Graduate Programs Common Goals

Graduate programs of the School of Business assist the student in developing a philosophy within a futuristic and global context, which will serve him/her in a rapidly changing world well into the new millennium.

The common program goals are to:

- ◆ Demonstrate leadership development in a variety of organizational settings.
- ◆ Create an awareness of and exhibit professional practices and corporate social responsibility.
- ◆ Increase participation in multi-cultural or global activities.
- ◆ Communicate written and oral ideas in a clear, concise and persuasive manner.
- ◆ Analyze and solve organizational programs using a multi-disciplinary approach.

Curriculum

Prerequisites: (7 s.h.)

These courses may be waived if undergraduate equivalents have been completed.

ACC 5150 Financial Accounting	3 s.h.
BR 5170 Quantitative Methods for Leadership Roles	3 s.h.
CIS 5580 Information Systems for Managers	2 s.h.

Core Sequence (17 s.h.)

ACC 5250 Managerial Accounting For Decision-Making	3 s.h.
MGT 5220 Issues in Leadership	1 s.h.
MGT 5300 Leadership Behavior in Organizations	3 s.h.
MGT 5550 Ethical Considerations in Leadership	2 s.h.
MGT 5570 Strategic Management: A Leader's Perspective	3 s.h.
MGT 6150 Quality Management	3 s.h.
QOM 5740 Forecasting & Planning	2 s.h.

Quality Specialty (13 s.h.)

MGT 6220 Operations Management	3 s.h.
MGT 6250 Procurement & Contract Management	2 s.h.
QOM 6230 Quality & Process Improvement Techniques	3 s.h.
QOM 6700 Current Issues in Quality	4 s.h.
QOM 6840 Project in Quality	1 s.h.

Admission Requirements

The MSBA program in quality is determined on the basis of the following criteria:

1. Possession of a bachelor's degree from an accredited institution with an undergraduate grade point average of 3.0 on a 4.0 scale. (An average of less than 3.0 will be reviewed for conditional admission.)
2. Two letters of recommendation from current employer or professional persons.
3. Full time employment or substantiated prior full time work experience.
4. Current resume.
5. Admission interview with a member of the School of Business.

For further information, contact Graduate Studies at 734-432-5667 or Joyce Cook at 734-432-5355, jcook@madonna.edu.

**Your Success:
Our Greatest Achievement**

MSBA Quality ♦ School of Business

About the Program

Overview

The purpose and focus of this degree is to prepare current and future leaders for the changing organizational environment through a systematic approach to quality. The program will assist people in manufacturing, government or service environments (including non-profit organizations). Its focus is on producing quality services or products and creating the infrastructure to manage projects that are on time, on budget, and meet customer requirements.

The objectives of the program are to enable the student to:

- Describe the constructs which support quality in both manufacturing and non-manufacturing settings (whether in the U.S. or globally).
- Synthesize the dimensions of quality into an integrated plan for introducing, monitoring, evaluating and improving quality in the organization.
- Utilize quantitative and computerized methods in the quality process.
- Demonstrate leadership and management skills.
- Use effective and efficient strategic management processes.
- Analyze, apply, and evaluate quality management methods in manufacturing, government, education, and other non-manufacturing sectors.
- Put the Malcolm Baldrige process into action.

Admission to the MSBA program with a specialty in quality is determined on the basis of the following criteria:

1. Possession of a bachelor's degree from an accredited institute with an undergraduate grade point average of 3.0 on a 4.0 scale. (An average of less than 3.0 will be reviewed for conditional admission.)
2. Two letters of recommendation from current employer or professional persons familiar with the applicant's work or college experience.
3. Full-time employment or substantiated prior full-time work experience.
4. A copy of a current resume.
5. Admission interview with a member of the School of Business Admission Committee.

Transfer Students

Students may transfer up to 6 semester hours of credit, with departmental approval.

Your Success:

Our Greatest Achievement

These courses may be waived if undergraduate equivalents have been completed.

ACC 5150 Financial Accounting	3 s.h.
CIS 5580 Information Systems for Managers	3 s.h.
BR 5170 Quantitative Methods (waived by exam only)	3 s.h.

Core Courses (17 s.h.)

MGT 5220 Issues in Leadership	1 s.h.
ACC 5250 Managerial Accounting for Decision-Making	3 s.h.
MGT 5300 Leadership Behavior in Organizations	3 s.h.
MGT 5550 Ethical Considerations in Leadership	2 s.h.
MGT 6150 Quality Management	3 s.h.
QOM 5740 Forecasting & Planning	2 s.h.
MGT 5570 Strategic Management: A Leader's Perspective	3 s.h.

Quality Specialty (13 s.h.)

MGT 6220 Operations Management	3 s.h.
MGT 6250 Procurement & Contract Management	2 s.h.
MGT 6840 Project in Quality	1 s.h.
QOM 6230 Quality & Process Improvement Techniques	3 s.h.
QOM 6700 Current Issues in Quality	4 s.h.

Admission Requirements

Requirements

Prerequisites: (9 s.h)



Graduate Faculty

Stuart Arends, Dean of the School of Business; B.A., Michigan State University; M.Ed., Marygrove College; Ph.D., Walden University

Edward Balian, Quantitative Systems; B.S., Lawrence Technological University; M.Ed., Ph.D., Wayne State University

John Critchett, Business Administration; B.A., Duke University; M.B.A., University of Michigan; Ph.D., University of Kentucky; C.P.A.

Gary Fischer, Business Administration; B.A., M.A., John Carroll University

Richard Fox, Business Administration; B.S., Indiana University; M.A., Western Michigan University; Ph.D., West Virginia University

Betty Jean Hebel, Chair, Graduate Programs; Business Administration; B.S., Eastern Michigan University; M.Ed., Ph.D., Wayne State University

Jon M. Huegli, Business Administration; B.A., Valparaiso University; M.A., Ph.D., Indiana University

Janice Kneale, Computer Information Systems; B.A., University of Michigan; M.S., Michigan State University; M.S., University of Detroit Mercy

Leon Levitt, Business Administration; B.A., M.A., New York University; M.A., Ed.D., University of Southern California

William McMillan, Chair, Undergraduate Programs; Computer Information Systems; B.S., M.S.A., Madonna University; Ph.D., Wayne State University

Charlotte Neuhauser, Business Administration; B.A., DePauw University; M.ED., Ph.D., Wayne State University

Phillip Olla, Computer Information Systems; B.A., Huddersfield University, U.K.; Ph.D., Brunel University, U.K.

Charles Stahl, Accounting & Tax; B.S., Eastern Michigan University; B.S., M.S., Purdue University; J.D., Detroit College of Law; L.L.M., Wayne State University, C.P.A.

For Admission Information

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Madonna University reserves the right to withdraw or modify information in the brochure.

See Advisor/Admissions Office for current information.

Madonna University guarantees the right to equal educational opportunity without discrimination because of race, religion, sex, national origin, age or disabilities.